

[Alfreda Smith]

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Experience

Quality Assurance Lead - Turbine, Needham, MA January 2014 – Present

Lead the 14-person QA team for “Infinite Crisis,” a DC Comics MOBA.

- Created and maintained team’s testing schedule to work with IC’s release cadence
- Reported daily metrics on the status of the bug database, and testing progress
- Analyzed bug data to provide action items for the development team
- Communicated with players to diagnose and troubleshoot bugs

Embedded Quality Assurance Tester - Turbine, Needham, MA June 2012 – December 2013

Worked as an embedded tester on “Infinite Crisis,” a DC Comics MOBA.

- Stood in as acting lead when lead was out of office or unavailable; attended meetings, acted as a point of contact, and helped team manage priorities
- Headed a two-person testing team embedded on the map art/design team
- Discovered, diagnosed, and reported 1500 game defects in TestTrack Pro
- Performed whiteglove of live servers during deployments
- Created and maintained the Wiki for the Infinite Crisis QA Team, and assisted with onboarding new members

Embedded Quality Assurance Tester - 38 Studios, Providence, RI August 2011 - May 2012

Worked as an embedded tester on the cancelled MMO “Project Copernicus”.

- Facilitated communication between designers, engineers, and QA
- Attended daily standups and meetings with developers
- Discovered, diagnosed, and reported game defects with Jira
- Created test plans, documentation, and training for several systems

3D Artist - Valve Team Fortress 2 Community Contributor October 2011

Created the “Builder’s Blueprints”, an item sold in Valve’s official Mann Co. store.

- Concepted, modeled, textured and rigged a 3D prop for the "Engineer" character in TF2

Skills

Software TestTrack Pro, Jira, Hansoft, Perforce, Microsoft Office
Certifications Certified Scrum Master

Education

Worcester Polytechnic Institute, Worcester, MA, October 2011 GPA: 3.56
Bachelor of Science: Interactive Media and Game Development [Artistic Track]

FuturePoly, Bellevue, WA May 2010 – August 2010
Professional Development Program